**Aviate Now**

**A Project Report Submitted**

**In Partial Fulfillment of the Requirements**

**for the Degree of**

**MASTER OF COMPUTER APPLICATIONS**

### by

**Mohit Gupta**

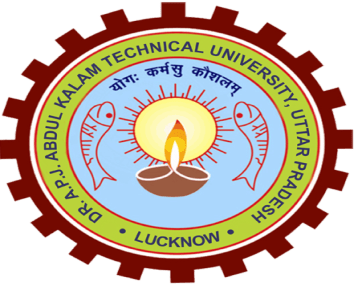
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**(Associate Professor)**

**KIET Group of Institutions, Ghaziabad**

****

**to the**

**FACULTY OF MCA**

**DR. APJ ABDUL KALAM TECHNICAL UNIVERSITY**

**(Formerly Uttar Pradesh Technical University) LUCKNOW**

**July 2021**

**DECLARATION**

I hereby declare that the work presented in this report entitled “Aviate Now”, was carried out by me. I have not submitted the matter embodied in this report for the award of any other degree or diploma of any other University or Institute.

I have given due credit to the original authors/sources for all the words, ideas, diagrams, graphics, computer programs, experiments, results, that are not my original contribution. I have used quotation marks to identify verbatim sentences and given credit to the original authors/sources.

I affirm that no portion of my work is plagiarized, and the experiments and results reported in the report are not manipulated. In the event of a complaint of plagiarism and the manipulation of the experiments and results, I shall be fully responsible and answerable.

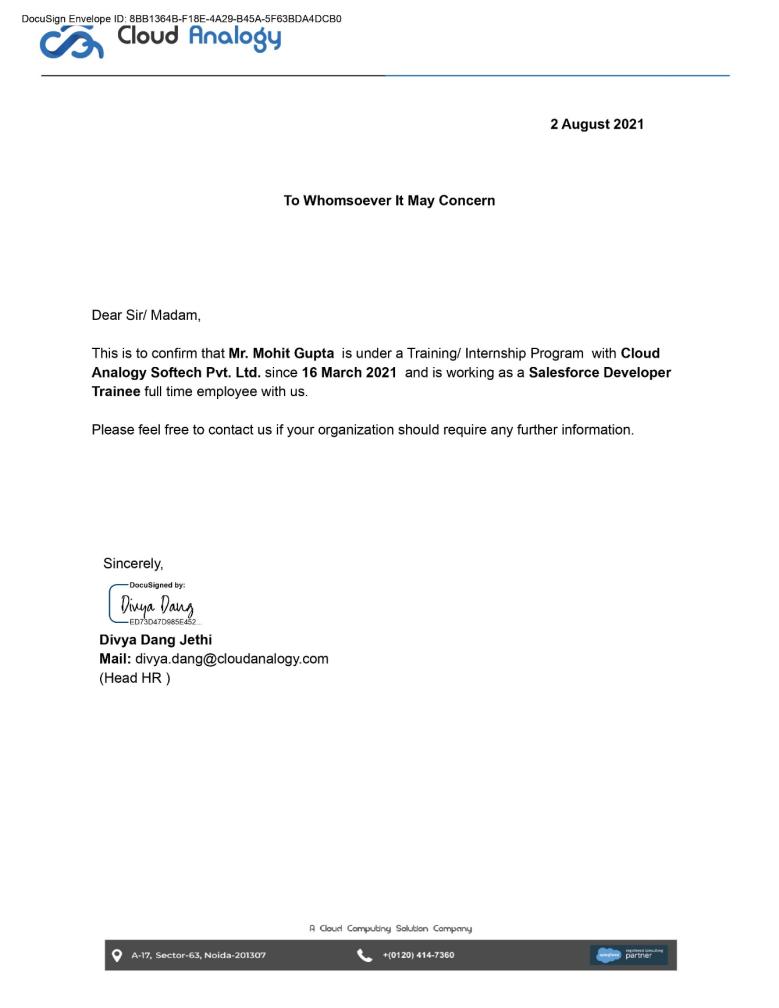
Name : Mohit Gupta

Roll. No. : 1900290149064

Branch : Master of Computer Applications

**(Candidate Signature)**

**TRAINING CERTIFICATE**

****

**CERTIFICATE**

Certified that **Mohit Gupta** (**1900290149064**) has carried out the project work presented in this report entitled “**Aviate Now**” for the award of **Master of Computer Application** from Dr. A.P.J. Abdul Kalam Technical University, Lucknow under my supervision. The report embodies result of original work, and studies are carried out by the student himself and the contents of the report do not form the basis for the award of any other degree to the candidate or to anybody else from this or any other University.

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Date:09-Aug-2021

**ABSTRACT**

Cloud Computing is a crowd/group of unknown resources that are giving for a specific

purpose to the user. This CRM is intended for a particular client (Aviation) i.e., AVIATE NOW to switch their current manual, paper-based system. The proposed new structure is to control the patient information, room availability, staff and operating room schedules, and patient invoices. These facilities are to be provided in a well-organized, cost effective manner, with the objective of reducing the time and resources currently required for such tasks.

An important part of the process of any Aviation involves the acquirement, management and timely renewal of great volumes of information. This information usually involves; patient individual information and medicinal history, staff information, room and ward arrangement, staff arrangement, operating theatre scheduling and various facilities waiting lists. All of this data must be achieved in a capable and price wise manner so that an organization's properties may be effectually utilized HMS will automate the administration of the Aviation making it more well-organized and error free.

All the service industries in modern world are highly dependent on the quality of the

data, defining objectives from available data (historical data) and utilizing the same to achieve those objectives. Our mission here was to understand and gather the requirement for an enterprise level quality dashboard for a Aviation client, so that the business and executives get man overall understanding of the Aviation management growth to help them take high level decisions based on the data represented on this Dashboard.

**ACKNOWLEDGEMENT**

Success in life is never attained single handedly. My deepest gratitude goes to my Project supervisor, **Ms. Neelam Rawat, Professor and Head, Department of Computer Applications** for his guidance, help and encouragement throughout my research work. Their enlightening ideas, comments, and suggestions. Words are not enough to express my gratitude for his insightful comments and administrative help at various occasions.

Fortunately, I have many understanding friends, who have helped me a lot on many critical conditions.

Finally, my sincere thanks go to my family members and all those who have directly and indirectly provided me moral support and other kind of help. Without their support, completion of this work would not have been possible in time. They keep my life filled with enjoyment and happiness.

**Mohit Gupta**

**1900290149064**

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**Chapter – 1**

**INTRODUCTION**

* 1. **PROJECT DESCRIPTION**

For a huge organization like AVIATE NOW which holds the data of many diverse fields, it is a backbreaker for the higher personnel to monitor petty level tasks to transaction level tasks. Heedlessness in monitoring the progress and funds usage is depreciating organizations discipline and advancement. There should be bridge of trust between Aviation and customer.

Our client AVIATE NOW want to maintain good relationship with their customers. So, we propose a Customer Relationship Management (CRM) System. Organizations want to attract new patients or maintain repeating patients so they use a CRM to manage the relationships with the public. This might be task like sending check-up appointment reminders. The CRM system enables organisation to get essential customer information and use it as efficiently as possible. This CRM plans a number of methodologies in a synchronized approach to deliver healthcare. This system maintains details of both in-patient and out-patient. In Patient and Out-Patient Details will be shown in effective graphical user interface and other additional technical aspects will also be integrated along with this module. This system will help many health care sectors to maintain good customer relationship. This system manages Aviation’s current and future customers. Aviations will keep track of their current and future customers. Manually it is not possible

for the Aviation admin to keep records of all the patients. Customer Relationship Management System helps to keep track of the appointments made by the customer.

**1.2 PROJECT SCOPE**

Investigations have shown that human error is a contributing factor in 60 to 80 percent of air carrier incidents and accidents. These events have common characteristics. Many problems encountered by flight crews have very little to do with the technical aspects of operating in a multi-person cockpit. Instead, problems are associated with poor group [decision making](https://www.skybrary.aero/index.php/Decision-Making_(OGHFA_BN)), ineffective [communication](https://www.skybrary.aero/index.php/Pilot-Controller_Communications_(OGHFA_BN)), inadequate [leadership](https://www.skybrary.aero/index.php/Leadership_(OGHFA_BN)) and poor task or resource management.

Pilot training programs used to focus almost exclusively on the technical aspects of flying and on an individual pilot’s performance; they did not effectively address crew management issues that are also fundamental to safe flight.

[Crew resource management (CRM)](https://www.skybrary.aero/index.php/CRM) has become an integral part of training and operations. This briefing note presents the basics for implementing CRM within an airline based on a tried-and-tested structure from which all aspects of CRM training can be developed to the required detail. Guidance is presented in practical terms so that operators can immediately begin to move forward with their CRM training programs; it may thereafter be used to trigger more academic and in-depth studies on specific items, as required.

* 1. **HARDWARE/SOFTWARE USED IN THIS PROJECT**

**1.3.1 Introduction**

Information technology (IT) is the use of any computers, storage, networking and other physical devices, infrastructure and processes to create, process, store, secure and exchange all forms of electronic data. Typically, IT is used in the context of business operations, as opposed to technology used for personal or entertainment purposes. The commercial use of IT encompasses both computer technology and telecommunications. [14]

As this is a cloud-based application so there is no need of sophisticated hardware only there is a need of Browser application and Internet connection. Cloud provider provides the development infrastructure to create application.

A cloud application, or cloud app, is a software program where cloud-based and local components work together. This model relies on remote servers for processing logic that is accessed through a web browser with a continual internet connection.

Cloud development involves, well, developing the cloud. ... This involves developing the cloud architecture such as planning, organizing, and designing to implementing and structuring cloud delivery models (Iaas, Paas, Iaas). Additional tasks in cloud development include managing the cloud service delivery models.[3]

Cloud application servers typically are located in a remote data center operated by a third-party cloud services infrastructure provider. Cloud-based application tasks may encompass email, file storage and sharing, order entry, inventory management, word processing, customer relationship management (CRM), data collection, or financial accounting features.

There are many CRM software choices available with a wide range of features and add-on integrations. While it is great to have so many options, it can be difficult to determine which CRM software is the best fit for your business. The key is to examine your goals and objectives for the project and how these align with your overall business goals; determine what your user base needs the software to do; assess what features are most important to your business; evaluate the integration potential of the software; make sure that any solution you select is mobile-friendly; and resist the urge to build a custom solution. While this process takes time and resources, a thorough evaluation will help you select a system that yields maximum ROI.[2]

**1.3.2 Benefits of cloud apps**

**Fast response to business needs.** Cloud applications can be updated, tested and deployed quickly, providing enterprises with fast time to market and agility. This speed can lead to culture shifts in business operations.

**Simplified operation.** Infrastructure management can be outsourced to third-party cloud providers.

**Instant scalability.** As demand rises or falls, available capacity can be adjusted.

**API use.** Third-party data sources and storage services can be accessed with an application programming interface (API). Cloud applications can be kept smaller by using APIs to hand data to applications or API-based back-end services for processing or analytics computations, with the results handed back to the cloud application. Vetted APIs impose passive consistency that can speed development and yield predictable results.

**Gradual adoption.** Refactoring legacy, on-premises applications to a cloud architecture in steps, allows components to be implemented on a gradual basis.

**Reduced costs.** The size and scale of data centers run by major cloud infrastructure and service providers, along with competition among providers, has led to lower prices. Cloud-based applications can be less expensive to operate and maintain than equivalents on-premises installation.

**Improved data sharing and security.** Data stored on cloud services is instantly available to authorized users. Due to their massive scale, cloud providers can hire world-class security experts and implement infrastructure security measures that typically only large enterprises can obtain. Centralized data managed by IT operations personnel is more easily backed up on a regular schedule and restored should disaster recovery become necessary.

Cloud computing strategies will undoubtedly continue to be a huge part of every organization’s network strategy in the coming years. With scalable power and flexible services, cloud providers give companies the tools they need to drive better business results. Data centers have a key role to play in building these infrastructures, making it critical that IT professionals keep a close eye on the latest developments in these interconnected industries.[1]

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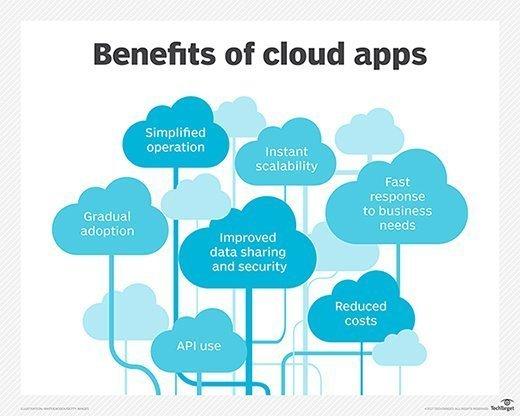
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**Fig 1.1 Benefits of Clouds**

### 1.3.3 How cloud apps work

Data is stored and compute cycles occur in a remote data center typically operated by a third-party company. A back end ensures uptime, security and integration and supports multiple access methods.

Cloud applications provide quick responsiveness and don't need to permanently reside on the local device. They can function offline, but can be updated online.

While under constant control, cloud applications don't always consume storage space on a computer or communications device. Assuming a reasonably fast internet connection, a well-written cloud application offers all the interactivity of a desktop application, along with the portability of a web application.

With the advancement of remote computing technology, clear lines between cloud and web applications have blurred. The term cloud application has gained great cachet, sometimes leading application vendors with any online aspect to brand them as cloud applications.

Cloud and web applications access data residing on distant storage. Both use server processing power that may be located on premises or in a distant data center.

A key difference between cloud and web applications is architecture. A web application or web-based application must have a continuous internet connection to function. Conversely, a cloud application or cloud-based application performs processing tasks on a local computer or workstation. An internet connection is required primarily for downloading or uploading data.

A web application is unusable if the remote server is unavailable. If the remote server becomes unavailable in a cloud application, the software installed on the local user device can still operate, although it cannot upload and download data until service at the remote server is restored.

The difference between cloud and web applications can be illustrated with two common productivity tools, email and word processing. Gmail, for example, is a web application that requires only a browser and internet connection. Through the browser, it's possible to open, write and organize messages using search and sort capabilities. All processing logic occurs on the servers of the service provider (Google, in this example) via either the internet's HTTP or HTTPS protocols.

A CRM application accessed through a browser under a fee-based software as a service (SaaS) arrangement is a web application. Online banking and daily crossword puzzles are also considered web applications that don't install software locally.

An example of a word-processing cloud application that is installed on a workstation is Word's Microsoft Office 365. The application performs tasks locally on a machine without an internet connection. The cloud aspect comes into play when users save work to an Office 365 cloud server.

**Chapter – 2**

**Feasibility Study**

A feasibility study is a preliminary study which investigates the information of prospective users and determines the resources requirements, costs, benefits and feasibility of proposed system. A feasibility study takes into account various constraints within which the system should be implemented and operated. In this stage, the resource needed for the implementation such as computing equipment, manpower and costs are estimated. The estimated are compared with available resources and a cost benefit analysis of the system is made. The feasibility analysis activity involves the analysis of the problem and collection of all relevant information relating to the project. The main objectives of the feasibility study are to determine whether the project would be feasible in terms of economic feasibility, technical feasibility and operational feasibility and schedule feasibility or not. It is to make sure that the input data which are required for the project are available. Thus, we evaluated the feasibility of the system in terms of the following categories:

* **Technical feasibility**
* **Operational feasibility**
* **Economical feasibility**

**2.1 Technical Feasibility:**

Evaluating the technical feasibility is the trickiest part of a feasibility study. This is because, at the point in time there is no any detailed designed of the system, making it difficult to access issues like performance, costs (on account of the kind of technology to be deployed) etc. A number of issues have to be considered while doing a technical analysis; understand the different technologies involved in the proposed system. Before commencing the project, we have to be very clear about what are the technologies that are to be required for the development of the new system. Is the required technology available? HR’s register is technically feasible.

**2.2 Operational Feasibility:**

Operational feasibility is the measure of how well a proposed system solves the problems, and takes advantage of the opportunities identified during scope definition and how it satisfies the requirements identified in the requirements analysis phase of system development.

The operational feasibility assessment focuses on the degree to which the proposed development project fits in with the existing business environment and objectives with regard to development schedule, delivery date, corporate culture and existing business processes.

To ensure success, desired operational outcomes must be imparted during design and development. These include such design-dependent parameters as reliability, maintainability, supportability, usability, producibility, disposability, sustainability, affordability and others. These parameters are required to be considered at the early stages of design if desired operational behaviours are to be realised. A system design and development require appropriate and timely application of engineering and management efforts to meet the previously mentioned parameters. A system may serve its intended purpose most effectively when its technical and operating characteristics are engineered into the design. Therefore, operational feasibility is a critical aspect of systems engineering that needs to be an integral part of the early design phases We have created the project which is operational feasible too. And this project will meet the needs by completing the project.

**2.3 Economical Feasibility:**

Our project is economical feasible. Economic feasibility attempts to weigh the costs of developing and implementing a new system, against the benefits that would accrue from having the new system in place. This feasibility study gives the top management the economic justification for the new system. A simple economic analysis which gives the actual comparison of costs and benefits are much more meaningful in this case. In addition, this proves to be useful point of reference to compare actual costs as the project progresses. There could be various types of intangible benefits on account of automation. These could increase customer satisfaction, improvement in product quality, better decision making, and timeliness of information, expediting activities, improved accuracy of operations, better documentation and record keeping, faster retrieval of information, better employee morale.

**Chapter – 3**

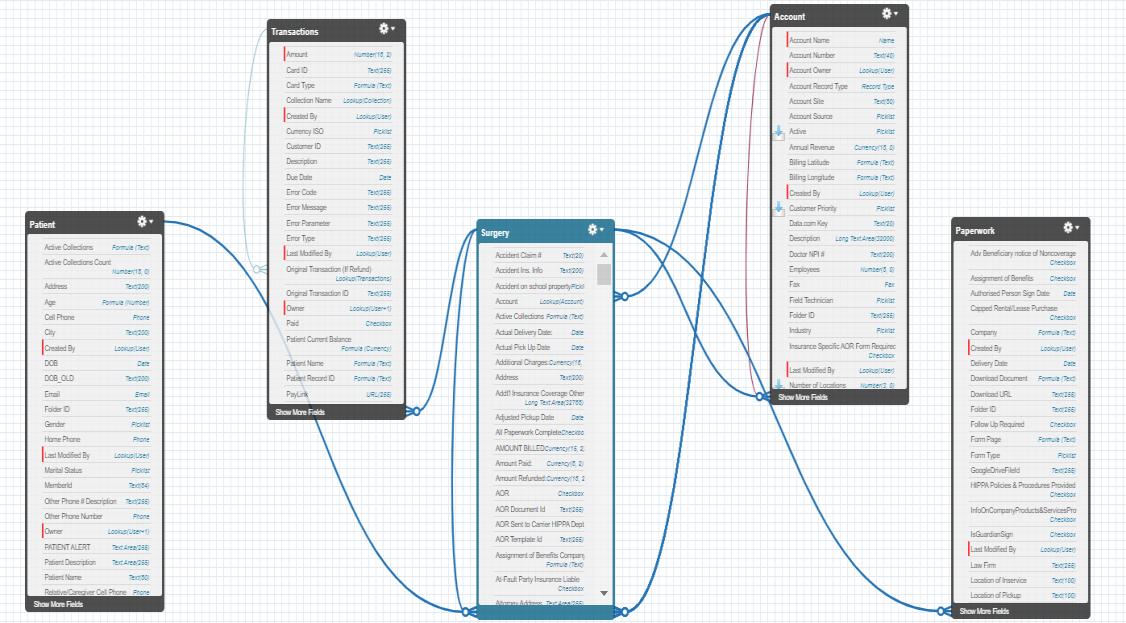
**Design & Coding**

# **3.1 Design Data Model**

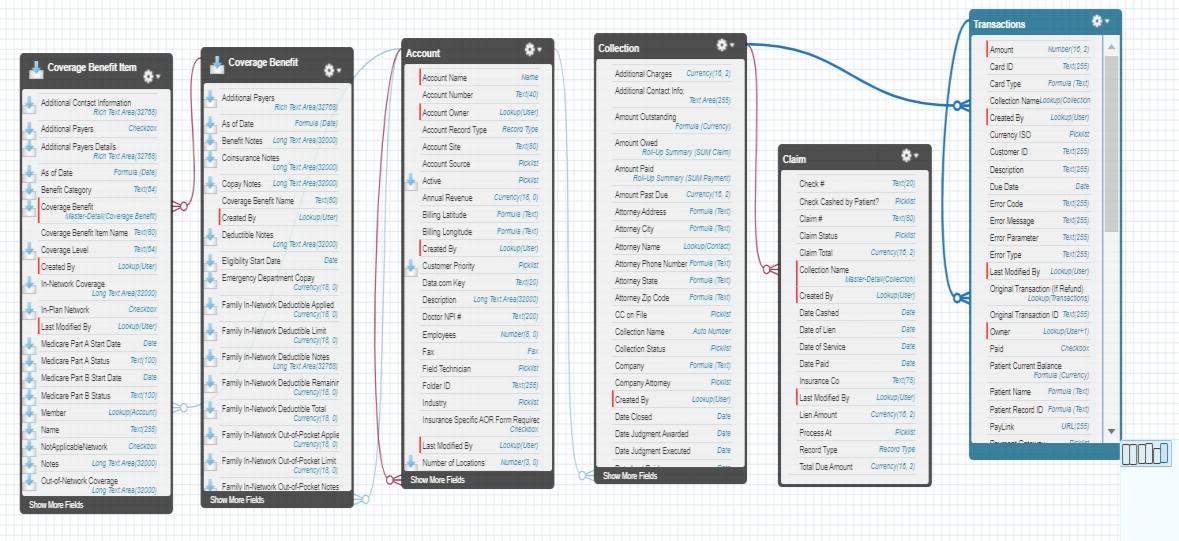
Schema Builder provides a dynamic environment for viewing and modifying all the objects and relationships in your app. This greatly simplifies the task of designing, implementing, and modifying your data model, or schema. Schema Builder is enabled by default. We can view our existing schema and interactively add new custom objects, custom fields, and relationships, simply by dragging and dropping. Schema Builder automatically implements the changes and saves the layout of our schema any time you move an object. This eliminates the need to click from page to page to find the details of a relationship or to add a new custom field to an object in our schema. Schema Builder provides details like the field values, required fields, and how objects are related by displaying lookup and master-detail relationships. We can view the fields and relationships for both standard and custom objects.

Schema Builder lets you add the following to your schema:

* Custom objects
* Lookup relationships (through blue line)
* Master-detail relationships (through purple line)
* All custom fields except: Geolocation

Here is our project’s Data model created with the help of Schema Builder – 

**Fig 2.1 Data Model**

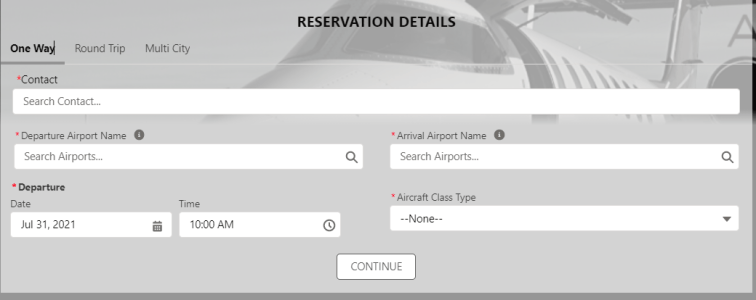


**Fig 2.2 Data Model**

# **3.2 Screenshots**

**3.2.1 Reservation Component**

Reservation component was developed on client’s requirements through which operator can send any type of information like reminder of appointment, confirmation, cancellation, etc on patient’s personal number, his family or on office number. This component is developed in Lightning Web Component as it is light in weight and fast in accessing. In this component we integrate with “Twilio” third party app to send messages. This component can send message to numbers present in the details of patient. Send button can be used to send any message after selecting target receiver and will show bell notification whenever there will be any incoming message for us.

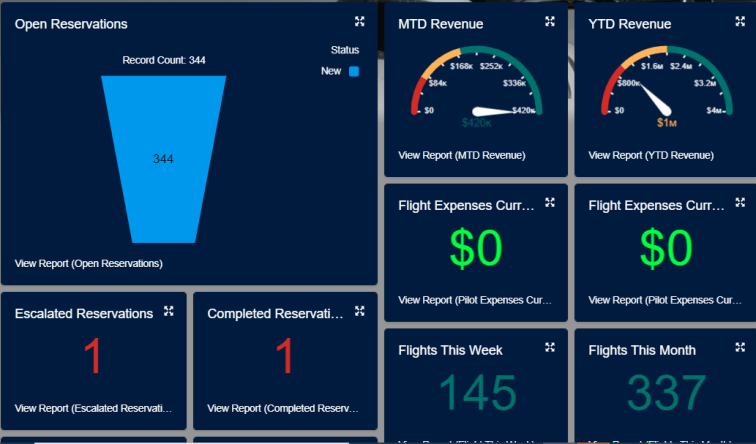


**Fig 3.1 SMS Sender**

**3.2.2 Reservation Dashboard Component**

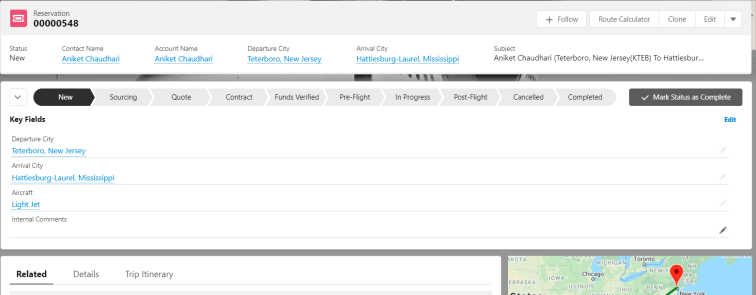
Reservation Dashboard component is aura component developed to showcase all the necessary documents, reports, etc in the form of images. Although a Notes and Attachment related list is present in salesforce on every record page but that have some limitations that’s why Reservation Dashboard Component was to developed. In this component we can set priority of images according to importance.

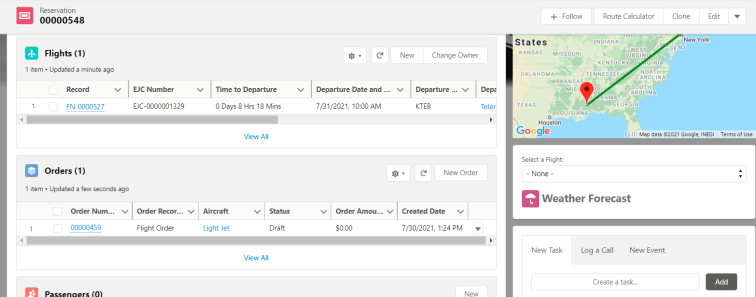
In this component there are two main parts i.e., Upload Image button and Home Page. Upload Image button pops up a modal where we can upload new images, rearrange priorities and can delete images as shown in Fig 3.2.

****

**Fig 3.2. Reservation Details**

This is the home page (Fig 3.3) of Reservation Dashboard component where highest priority image is shown in Image carousel and other images presents in the form of scrollable list. We can show any image on Image carousel by just clicking on the image. This will not affect the priority of images.

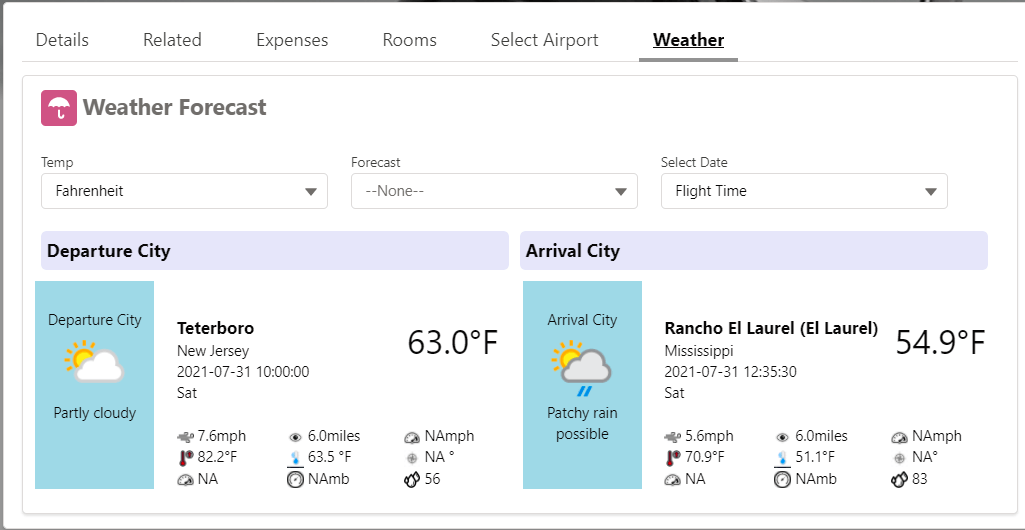
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**Fig 3.3 Reservation Dashboard Component**

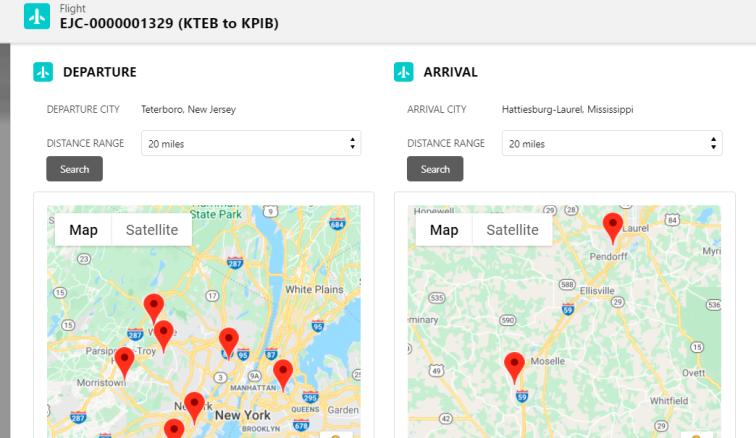
**3.2.3 Weather API Component**

Weather component is a replica of standard Weather tab present in salesforce. To remove the limitations of standard Weather API application of Salesforce, this component was developed. This component can be used to send mails to patient, his family, doctors, staff, etc with formatted text and attachments. This component includes all the facilities like To, Cc, Bcc, Subject, etc as shown in Fig. 3.4.

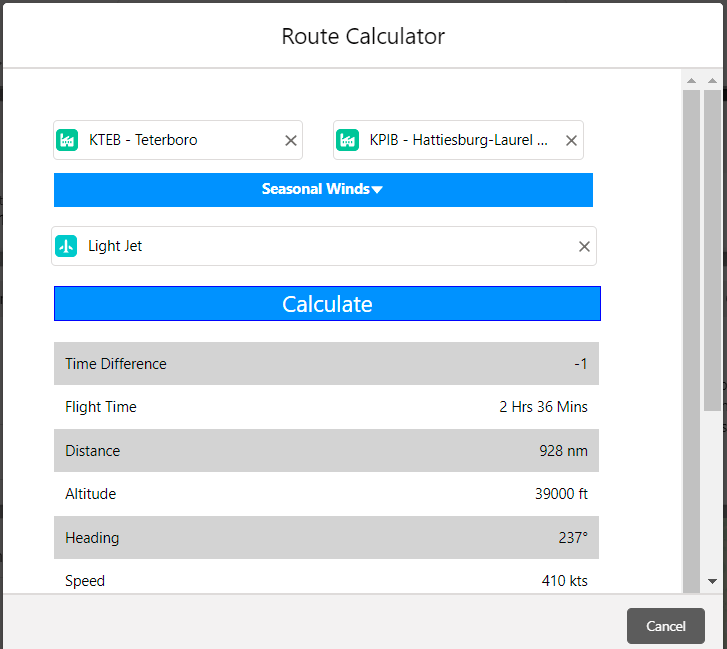
****

**Fig 3.4 Map Sattelite**

Fig 3.5 refers to the Reservation Details of Email Components from which we can choose attachments to send in email body. This part of component is present in the form of modal pop up and enables user to upload new attachment files, search file from existing files, choose multiple files. Selected file will be present on home page in the form of pills.

****

**Fig 3.5 Route Caluculator**

****

# **3.3 Source Code**

**3.3.1 Reservation Dashboard Component**

**Component**

<aura:component controller="Reservation DashboardController" implements="flexipage:availableForAllPageTypes,force:hasRecordId">  
  
 <aura:attribute name="imageList" type="List"/>  
 <aura:attribute name="selectedImage" type="Object"/>  
 <aura:attribute name="imageCount" type="List"/>  
 <aura:attribute name="modalTitle" type="String"/>  
 <aura:attribute name="filetype" type="List" default="['.png', '.jpg', '.jpeg']"/>  
 <aura:attribute name="recordId" type="String"/>  
 <aura:attribute name="deleteIndex" type="Integer"/>  
 <aura:attribute name="newlyAddedImages" type="List"/>  
  
  
 <aura:attribute name="isModalOpen" type="boolean" default="false"/>  
 <aura:attribute name="deleteImage" type="boolean" default="false"/>  
  
 <aura:handler name="init" value="{!**this**}" action="{!c.doInit}"/>  
  
 <aura:html tag="style">  
 .slds-modal\_\_container {  
 width: 50%;  
 height: 100%;  
 }  
 </aura:html>  
  
 <div>  
 <lightning:layout>  
 <lightning:layoutItem size="7"></lightning:layoutItem>  
 <lightning:layoutItem size="5">  
 <lightning:button variant="brand" class="slds-m-top\_small slds-m-right\_small" label="Re-order Images"  
 title="Brand action" onclick="{! c.reorder}"/>  
 <lightning:button variant="brand" class="slds-m-top\_small slds-m-right\_small" label="Upload Images"  
 title="Brand action" onclick="{! c.delete }"/>  
 </lightning:layoutItem>  
 </lightning:layout>  
 <lightning:layout class="imageArea" horizontalAlign="center">  
 <!-- <lightning:layoutItem size="2"></lightning:layoutItem> -->  
 <lightning:layoutItem class="slds-m-top\_medium">  
  
 <lightning:carouselImage  
 src="{!'/sfc/servlet.shepherd/version/renditionDownload?rendition=THUMB720BY480&amp;versionId='+**v**.selectedImage.imageVersionId}"  
 header="{!**v**.selectedImage.Title}"  
 alternativeText="{!**v**.selectedImage.Title}"/>  
  
 </lightning:layoutItem>  
 </lightning:layout>  
 <lightning:layout class="slds-scrollable\_x">  
 <aura:iteration items="{!**v**.imageList}" var="image" indexVar="imageIndex">  
 <lightning:layoutItem size="3" class="slds-m-around\_x-small slds-box slds-align\_absolute-center">  
 <div onclick="{!c.selectImage}" id="{!imageIndex}" class="">  
 <img src="{!'/sfc/servlet.shepherd/version/renditionDownload?rendition=THUMB720BY480&amp;versionId='+image.imageVersionId}"  
 />  
 </div>  
 </lightning:layoutItem>  
 </aura:iteration>  
 </lightning:layout>  
 </div>  
  
 <aura:if isTrue="{!**v**.isModalOpen}">  
 <!-- Modal/Popup Box starts here-->  
 <section role="dialog" tabindex="-1" aria-labelledby="modal-heading-01" aria-modal="true"  
 aria-describedby="modal-content-id-1" class="slds-modal slds-fade-in-open">  
 <div class="slds-modal\_\_container">  
 <!-- Modal/Popup Box Header Starts here-->  
 <header class="slds-modal\_\_header">  
 <lightning:buttonIcon iconName="utility:close"  
 onclick="{! c.closeModel }"  
 alternativeText="close"  
 variant="bare-inverse"  
 class="slds-modal\_\_close"/>  
 <h2 id="modal-heading-01" class="slds-text-heading\_medium slds-hyphenate">{!**v**.modalTitle}</h2>  
 </header>  
 <!-- Modal/Popup Box Body Starts here -->  
 <div class="slds-modal\_\_content slds-p-around\_medium slds-scrollable\_y"  
 style="height:21rem;max-width:40rem"  
 id="modal-content-id-1">  
 <lightning:notificationsLibrary aura:id="modal"/>  
 <aura:if isTrue="{!**v**.modalTitle == 'Upload Images'}">  
 <lightning:fileUpload label="Upload Images"  
 multiple="False"  
 accept="{!**v**.filetype}"  
 recordId="{!**v**.recordId}"  
 onuploadfinished="{!c.handleUploadFinished}"  
 class="slds-p-around\_large"/>  
 </aura:if>  
 <lightning:layout multipleRows="true">  
 <lightning:layoutItem size="4">  
 <p style="text-align:center;background-color:Gainsboro;font-size:medium;">Image</p>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="4">  
 <p style="text-align:center;background-color:Gainsboro;font-size:medium;">Title</p>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="2">  
 <p style="text-align:center;background-color:Gainsboro;font-size:medium;">Priority</p>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="2">  
 <p style="text-align:center;background-color:Gainsboro;font-size:medium;">Delete</p>  
 </lightning:layoutItem>  
 </lightning:layout>  
  
 <aura:iteration items="{!**v**.imageList}" var="image" indexVar="imageIndex">  
 <lightning:layout class="slds-box">  
 <lightning:layoutItem size="4">  
 <img src="{!'/sfc/servlet.shepherd/version/renditionDownload?rendition=THUMB720BY480&amp;versionId='+image.imageVersionId}"  
 style="height:5rem; width:7rem;"/>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="4">  
 <lightning:input name="Image Name" value="{!image.Title}"/>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="2">  
 <lightning:select aura:id="Priority" class="slds-m-horizontal\_x-small"  
 onchange="{!c.changePriority}">  
 <aura:iteration items="{!**v**.imageCount}" var="count" indexVar="index">  
 <aura:if isTrue="{!image.priority == count}">  
 <option value="{!imageIndex+'\_'+count}" selected="true">{!count}</option>  
 <aura:set attribute="else">  
 <option value="{!imageIndex+'\_'+count}">{!count}</option>  
 </aura:set>  
 </aura:if>  
 </aura:iteration>  
 </lightning:select>  
 </lightning:layoutItem>  
 <lightning:layoutItem size="2">  
 <lightning:button iconName="utility:delete"  
 class="slds-m-horizontal\_x-small slds-m-top\_medium"  
 onclick="{!c.onDeleteDetails}" value="{!imageIndex}"/>  
 </lightning:layoutItem>  
 </lightning:layout>  
 </aura:iteration>  
  
 </div>  
 <!-- Modal/Popup Box Footer Starts here -->  
 <footer class="slds-modal\_\_footer">  
 <lightning:button variant="neutral"  
 label="Cancel"  
 title="Cancel"  
 onclick="{! c.closeModel }"/>  
 <lightning:button variant="brand"  
 label="Save"  
 title="Save"  
 onclick="{!c.onSave}"/>  
 </footer>  
 </div>  
 </section>  
 <div class="slds-backdrop slds-backdrop\_open"></div>  
 </aura:if>  
  
  
 <!-- Delete confirmaton modal -->  
 <aura:if isTrue="{!**v**.deleteImage}">  
 <!-- Modal/Popup Box starts here-->  
 <section role="dialog" tabindex="-1" aria-labelledby="modal-heading-01" aria-modal="true"  
 aria-describedby="modal-content-id-1" class="slds-modal slds-fade-in-open">  
 <div class="slds-modal\_\_container">  
 <!-- Modal/Popup Box Header Starts here-->  
 <header class="slds-modal\_\_header">  
 <lightning:buttonIcon iconName="utility:close"  
 onclick="{! c.closeModel1 }"  
 alternativeText="close"  
 variant="bare-inverse"  
 class="slds-modal\_\_close"/>  
 <h2 id="modal-heading-01" class="slds-text-heading\_medium slds-hyphenate">Delete</h2>  
 </header>  
 <div style="background-color:white;">  
 <p class="slds-m-vertical\_large" style="display: flex;justify-content: center;">Do you really want  
 to delete selected image?</p>  
 </div>  
 <footer class="slds-modal\_\_footer">  
 <lightning:button variant="neutral"  
 label="Cancel"  
 title="Cancel"  
 onclick="{! c.closeModel1 }"/>  
 <lightning:button variant="brand"  
 label="Confirm"  
 title="Confirm"  
 onclick="{!c.onDelete}"/>  
 </footer>  
 </div>  
 </section>  
 <div class="slds-backdrop slds-backdrop\_open"></div>  
 </aura:if>  
</aura:component>

**JavaScript Controller**

({  
 doInit : function(component, event, helper) {  
 helper.doInit\_helper(component, event, helper);  
 },  
  
  
 onSave : function(component, event, helper) {  
 try{  
 var action = component.get("c.updatePriority");  
 var updatedData = component.get("v.imageList");  
 var count = 1;  
 for(var i=0; i<updatedData.length; i++){  
 for(var j=i+1; j<updatedData.length; j++){  
 if(updatedData[i].priority == updatedData[j].priority){  
 count=0;  
 break;  
 }  
 }  
 }  
 if(count==0){  
 component.find('modal').showNotice({  
 "variant": "error",  
 "header": "Something has gone wrong!",  
 "message": "Two or more priorities are same!",  
 });  
 }  
 else{  
 action.setParams({  
 "updatedData" : JSON.stringify(updatedData)  
 })  
 action.setCallback(this, function(a) {  
 var returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 if(returnValue == 'Working'){  
 console.log('working');  
 component.set("v.isModalOpen", false);  
 console.log(updatedData.length);  
 }  
 else  
 console.log('error from apex');  
 }  
 else  
 console.log('no response received');  
 })  
 $A.enqueueAction(action);  
 helper.doInit\_helper(component, event, helper);  
 }  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
  
  
 changePriority : function(component, event, helper) {  
 try{  
 var input = event.getSource().get("v.value");  
 var splitInput = input.split("\_");  
 var imageList = component.get("v.imageList");  
 imageList[splitInput[0]].priority = splitInput[1];  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
  
  
 selectImage : function(component, event, helper) {  
 try{  
 var imageList = component.get("v.imageList");  
 var check = event.currentTarget.id;  
 component.set("v.selectedImage",imageList[check]);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
  
  
 openModel: function(component, event, helper) {  
 // Set isModalOpen attribute to true  
 component.set("v.isModalOpen", true);  
 },  
  
 closeModel: function(component, event, helper) {  
 try{  
 var modalTitle = component.get("v.modalTitle");  
 if(modalTitle == 'Upload Images'){  
 var imageDeleteList = component.get("v.newlyAddedImages");  
 var action = component.get("c.cancelUpload");  
 action.setParams({  
 "imageDetails" : imageDeleteList  
 })  
 action.setCallback(this, function(a) {  
 var returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 if(returnValue == 'Success'){  
 console.log('deleted');  
 helper.doInit\_helper(component, event, helper);  
 }  
 else  
 console.log('error from apex');  
 }  
 else  
 console.log('no response received');  
 })  
 $A.enqueueAction(action);  
 }  
 //helper.doInit\_helper(component, event, helper);  
 //$A.get('e.force:refreshView').fire();  
 component.set("v.isModalOpen",false);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 reorder : function(component, event, helper) {  
 try{  
 component.set("v.isModalOpen", true);  
 component.set("v.modalTitle",'Re-Order Images');  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 delete : function(component, event, helper) {  
 try{  
 console.log(component.get("v.imageList"));  
 var obj = component.get('v.newlyAddedImages');  
 obj.length = 0;  
 component.set("v.newlyAddedImages",obj);  
 component.set("v.isModalOpen", true);  
 component.set("v.modalTitle",'Upload Images');  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
  
 handleUploadFinished: function(component, event, helper) {  
 try{  
 var imageList = component.get("v.imageList");  
 var priority = imageList.length;  
 var newlyAddedImages = component.get("v.newlyAddedImages");  
 var uploadedFiles = event.getParam("files");  
 newlyAddedImages.push(uploadedFiles[0].documentId);  
 console.log(uploadedFiles[0].contentVersionId);  
 var action = component.get("c.cloudinaryIntegration");  
 action.setParams({  
 "picture" : uploadedFiles[0].contentVersionId,  
 "priority" : priority+1  
 })  
 action.setCallback(this, function(a) {  
 var returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 if(returnValue == 'Success'){  
 console.log('working');  
 console.log(component.get("v.newlyAddedImages"));  
 helper.doInit\_helper(component, event, helper);  
 }  
 else  
 console.log('error from apex');  
 }  
 else  
 console.log('no response received');  
 })  
 $A.enqueueAction(action);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 onDeleteDetails : function(component, event, helper) {  
 try{  
 var check = event.getSource().get("v.value");  
 component.set("v.deleteIndex",check);  
 component.set("v.deleteImage",true);  
 component.set("v.isModalOpen",false);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 onDelete : function(component, event, helper) {  
 try{  
 console.log('working');  
 //var check = event.getSource().get("v.value");  
 var check = component.get("v.deleteIndex");  
 var imageList = component.get("v.imageList");  
 var delImage = imageList[check];  
 var action = component.get("c.deleteImage");  
 var further\_items = [];  
 for(var i=check+1; i<imageList.length; i++){  
 further\_items.push(imageList[i].imageVersionId);  
 }  
 console.log(further\_items);  
 action.setParams({  
 "details" : delImage.imageId,  
 "cvIDs" : further\_items  
 })  
 var returnValue='';  
 action.setCallback(this, function(a) {  
 returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 if(returnValue == 'Success'){  
 console.log('deleted');  
 component.set("v.deleteImage",false);  
 component.set("v.isModalOpen",true);  
 helper.doInit\_helper(component, event, helper);  
 //console.log(check);  
 //console.log(component.get("v.imageList").length);  
 //helper.changePriority\_onDeletefunction(component, event, helper, check);  
 //helper.doInit\_helper(component, event, helper);  
 }  
 else  
 console.log('error from apex');  
 }  
 else  
 console.log('no response received');  
 })  
 $A.enqueueAction(action);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 closeModel1: function(component, event, helper) {  
 component.set("v.deleteImage",false);  
 component.set("v.isModalOpen",true);  
 }  
})

**JavaScript Helper**

({  
 doInit\_helper : function(component, event, helper) {  
 try{  
 var action = component.get("c.fetchattachmentList");  
 var recId = component.get("v.recordId");  
 var imageCount = [];  
 action.setParams({  
 "recordId" : recId  
 })  
 action.setCallback(this, function(a) {  
 var returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 component.set("v.imageList",returnValue);  
 component.set("v.recordId",recId);  
 component.set("v.selectedImage",returnValue[0]);  
 for(var i=1;i<=returnValue.length;i++)  
 imageCount.push(i);  
 component.set("v.imageCount",imageCount);  
 }  
 })  
 $A.enqueueAction(action);  
 }  
 catch(err){  
 console.log(err);  
 }  
 },  
 changePriority\_onDeletefunction : function(component, event, helper,check){  
 try{  
 var imageList = component.get("v.imageList");  
 //console.log(imageList);  
 var action = component.get("c.updatePriority");  
 for(var i=check; i<imageList.length; i++){  
 imageList[i].priority--;  
 }  
 //console.log(imageList);  
 action.setParams({  
 "updatedData" : JSON.stringify(imageList)  
 })  
 action.setCallback(this, function(a) {  
 var returnValue = a.getReturnValue();  
 if(!$A.util.isEmpty(returnValue)){  
 if(returnValue == 'Working'){  
 console.log('working');  
 }  
 else  
 console.log('error from apex');  
 }  
 else  
 console.log('no response received');  
 })  
 $A.enqueueAction(action);  
 }  
 catch(err){  
 console.log(err);  
 }  
 }  
})

**CSS**

.THIS .imageArea{  
 height:90%;  
}  
.THIS .slds-carousel\_\_content{  
 height:fit-content;  
}

**Apex Controller**

**public with sharing class** Reservation DashboardController {  
 @auraEnabled  
 **public static** List<imageDetailsWrapper> fetchattachmentList(String recordId){  
 **try**{  
 system.*debug*(recordId);  
 List<ContentDocumentLink> cdlItemsList = **new** List<ContentDocumentLink>();  
 List<ContentVersion> contentVersionList = **new** List<ContentVersion>();  
 List<imageDetailsWrapper> imageList = **new** List<imageDetailsWrapper>();  
 Set<id> contentDocId = **new** Set<id>();  
 Map<Id,ContentVersion> conDocIdVsConVersId = **new** Map<Id,ContentVersion>();  
 cdlItemsList = [**SELECT** ContentDocumentId,ContentDocument.Title **FROM** ContentDocumentLink **WHERE** LinkedEntityId=: recordId **LIMIT** 100];  
 **for**(ContentDocumentLink cdlObj : cdlItemsList)  
 contentDocId.add(cdlObj.ContentDocumentId);  
 contentVersionList = [**SELECT** Id,ContentDocumentId,Priority\_\_c,Cloudinary\_Link\_\_c **FROM** ContentVersion **WHERE** ContentDocumentId =: contentDocId];  
 **for**(ContentVersion cvObj : contentVersionList){  
 **if**(!(conDocIdVsConVersId.containsKey(cvObj.ContentDocumentId))){  
 conDocIdVsConVersId.put(cvObj.ContentDocumentId,cvObj);  
 }  
 }  
 **for**(ContentDocumentLink cdlObj : cdlItemsList)  
 imageList.add(**new** imageDetailsWrapper(cdlObj.ContentDocumentId,cdlObj.ContentDocument.Title,conDocIdVsConVersId.get(cdlObj.ContentDocumentId).Id,conDocIdVsConVersId.get(cdlObj.ContentDocumentId).Priority\_\_c,conDocIdVsConVersId.get(cdlObj.ContentDocumentId).Cloudinary\_Link\_\_c));  
 **for**(integer i=0;i<imageList.Size();i++){  
 imageDetailsWrapper temp;  
 **for**(integer j=i+1;j<imageList.Size();j++){  
 **if**(imageList[i].priority > imageList[j].priority){  
 temp = imageList[i];  
 imageList[i] = imageList[j];  
 imageList[j] = temp;  
 }  
 }  
 }  
 **return** imageList;  
 }  
 **catch**(Exception e){  
 System.*debug*('Error is ::: '+e.getMessage()+' at line no. ::: '+e.getLineNumber());  
 **return null**;  
 }  
 }  
  
 @AuraEnabled  
 **public static** String updatePriority(String updatedData){  
 List<imageDetailsWrapper> updatedWrapData = (List<imageDetailsWrapper>)JSON.*deSerialize*(updatedData,List<imageDetailsWrapper>.**class**);  
 //updatedWrapData = JSON.deSerialize(updatedData,List<imageDetailsWrapper>.class);  
 **try**{  
 List<ContentVersion> dataToUpdate = **new** List<ContentVersion>();  
 **for**(imageDetailsWrapper iDWObj : updatedWrapData ){  
 system.*debug*(iDWObj);  
 ContentVersion cvObj = **new** ContentVersion();  
 cvObj.Id = iDWObj.imageVersionId;  
 cvObj.Title = iDWObj.Title;  
 cvObj.Priority\_\_c = iDWObj.priority;  
 dataToUpdate.add(cvObj);  
 }  
 **update** dataToUpdate;  
 **return** 'Working';  
 }  
 **catch**(Exception e){  
 System.*debug*('Error is ::: '+e.getMessage()+' at line no. ::: '+e.getLineNumber());  
 **return Null**;  
 }  
 }  
 @AuraEnabled  
 **public static** String cloudinaryIntegration(String picture,Integer priority){  
 **try**{  
 system.*debug*(picture);  
 ContentVersion cvObj = **new** ContentVersion();  
 cvObj = [**SELECT** Title,VersionData **FROM** ContentVersion **WHERE** Id =: picture **LIMIT** 1];  
 system.*debug*(cvObj);  
 String cloudName='deepakcloudanalogy';  
 String APIkey='421997831572282';  
 String APIsecret='WsYZr9tjI4Xw0dpxIaCh1\_qDv88';  
 Http h = **new** Http();  
 // Instantiate a new HTTP request, specify the method (POST) as well as the endpoint  
 HttpRequest req = **new** HttpRequest();  
 req.setEndpoint('http://API.cloudinary.com/v1\_1/'+cloudname+'/image/upload');  
 req.setMethod('POST');  
 //base64encode picture body  
 String pictureString = EncodingUtil.*base64Encode*(cvObj.VersionData);  
 //'UTF-8' encode  
 pictureString= EncodingUtil.*urlEncode*(pictureString, 'UTF-8');  
 String tiStmp=String.*valueOf*(System.*NOW*().getTime() / 1000);  
 String myData = 'public\_id='+cvObj.Title+'&timestamp='+tiStmp+APIsecret;  
 system.*debug*(myData);  
 Blob hash = Crypto.*generateDigest*('SHA1',Blob.*valueOf*(myData));  
 String hexDigest = EncodingUtil.*convertToHex*(hash);  
 String fileString = 'data:image/png;base64,';  
 System.*debug*(fileString);  
 String finalBodyString ='public\_id='+cvObj.Title+'&API\_key='+APIkey+'&timestamp='+EncodingUtil.*urlEncode*(tiStmp, 'UTF-8')+'&signature='+EncodingUtil.*urlEncode*(hexDigest, 'UTF-8')+'&file='+EncodingUtil.*urlEncode*(fileString, 'UTF-8')+pictureString;  
  
 req.setBody(finalBodyString);  
 HttpResponse res = h.send(req);  
 system.*debug*(res);  
 Map<String, Object> dataMap = (Map<String, Object>)JSON.*deserializeUntyped*(res.getBody());  
 //system.debug(JSON.deserializeUntyped(res.getBody()));  
  
 String link = (String)dataMap.get('url');  
 system.*debug*(link);  
 ContentVersion updateCV = **new** ContentVersion();  
 updateCV.Id = picture;  
 updateCV.Cloudinary\_Link\_\_c = link;  
 updateCV.Priority\_\_c = priority;  
 **update** updateCV;  
 **return** 'Success';  
 }  
 **catch**(Exception e) {  
 System.*debug*('Error is ::: ' + e.getMessage() + ' at line no. ::: ' + e.getLineNumber());  
 **return Null**;  
 }  
 }  
 @AuraEnabled  
 **public static** String deleteImage(String details,List<String> cvIDs){  
 **try**{  
 system.*debug*(details);  
 ContentDocument delCD = **new** ContentDocument();  
 delCD.Id = details;  
 **Delete** delCD;  
 List<ContentVersion> cvList = **new** List<ContentVersion>();  
 cvList = [**SELECT** Id,Priority\_\_c **FROM** ContentVersion **WHERE** Id =:cvIDs];  
 **if**(cvIDs != **Null** && cvIDs.Size() > 0) {  
 **for** (ContentVersion cvObj : cvList) {  
 //ContentVersion cvItem = new ContentVersion();  
 cvObj.Priority\_\_c--;  
 }  
 }  
 **Update** cvList;  
 **return** 'Success';  
 }  
 **catch**(Exception e) {  
 System.*debug*('Error is ::: ' + e.getMessage() + ' at line no. ::: ' + e.getLineNumber());  
 **return null**;  
 }  
 }  
 @AuraEnabled  
 **public static** String cancelUpload(List<String> imageDetails){  
 **try**{  
 List<ContentDocument> deleteList = **new** List<ContentDocument>();  
 **for**(String s : imageDetails){  
 ContentDocument delCD = **new** ContentDocument();  
 delCD.Id = s;  
 deleteList.add(delCD);  
 }  
 **Delete** deleteList;  
 **return** 'Success';  
 }  
 **catch**(Exception e) {  
 System.*debug*('Error is ::: ' + e.getMessage() + ' at line no. ::: ' + e.getLineNumber());  
 **return null**;  
 }  
 }  
  
 **public class** imageDetailsWrapper{  
 @AuraEnabled **public** String imageId;  
 @AuraEnabled **public** String Title;  
 @AuraEnabled **public** String imageVersionId;  
 @AuraEnabled **public** Decimal priority;  
 @auraEnabled **public** String cloudinaryLink;  
 **public** imageDetailsWrapper(String imageId, String Title, String imageVersionId, Decimal priority, String cloudinaryLink) {  
 **this**.imageId = imageId;  
 **this**.Title = Title;  
 **this**.imageVersionId = imageVersionId;  
 **this**.priority = priority;  
 **this**.cloudinaryLink = cloudinaryLink;  
 }  
 **public** imageDetailsWrapper() {  
 **this**.imageId = '';  
 **this**.Title = '';  
 **this**.imageVersionId = '';  
 **this**.priority = 0;  
 **this**.cloudinaryLink = '';  
 }  
 }  
}

**3.3.2 Email Component (LWC)**

**HTML**

<template>

<template if:true={showError}>

<div>

<div style="background-color:#8B0000;">

<p class="slds-p-vertical\_medium slds-p-left\_medium" style="color:white; font-size:large;">{ErrorMsg}

</p>

</div>

<p class="slds-p-vertical\_medium slds-p-left\_medium slds-box" style="color:#8B0000;">{ErrorMsg2}</p>

</div>

</template>

<lightning-layout multiple-rows="true">

<lightning-layout-item size='3' class="slds-m-top\_x-small"><label>From</label></lightning-layout-item>

<lightning-layout-item size='9' class="slds-m-top\_x-small">

<lightning-combobox variant="label-hidden" onchange={handleChange} name="From" value={value} options={user}

dropdown-alignment="left"></lightning-combobox>

</lightning-layout-item>

<lightning-layout-item size='3' class="slds-m-top\_x-small"><label>To</label></lightning-layout-item>

<lightning-layout-item size='9' class="slds-m-top\_x-small">

<lightning-layout multiple-rows="true" class="slds-box slds-box\_xx-small">

<lightning-layout-item>

<lightning-layout multiple-rows="true">

<template for:each={selectedRecord} for:item="item">

<lightning-layout-item key={index}>

<lightning-pill label={item.name} onremove={handleItemRemove} data-id={item.email}>

<lightning-icon icon-name={item.iconname}></lightning-icon>

</lightning-pill>

</lightning-layout-item>

</template>

</lightning-layout>

</lightning-layout-item>

<lightning-layout-item flexibility="auto">

<lightning-input value={strText} onblur={onBlur} oncommit={onCommit} onkeyup={searchRecords}

variant="label-hidden" class="test"></lightning-input>

</lightning-layout-item>

<template if:false={displayCc}>

<lightning-layout-item alignment-bump="left">

<lightning-button variant="base" label="Cc" onclick={onCc}></lightning-button>

</lightning-layout-item>

</template>

</lightning-layout>

<template if:true={displayDp}>

<div class="slds-form-element">

<div class="slds-form-element\_\_control">

<div class="slds-combobox\_container">

<div class="slds-dropdown slds-dropdown\_length-5 slds-dropdown\_fluid" role="listbox">

<ul class="slds-listbox slds-listbox\_vertical recordListBox">

*<!-- To display Drop down List -->*

<template for:each={objectsRecord} for:item="rec">

<li class="slds-listbox\_\_item hove" key={index} onmousedown={selectItem}

data-id={rec.email} data-name={rec.name}>

<div class="slds-media slds-listbox\_\_option\_entity slds-border\_bottom">

<span>

<lightning-icon icon-name={rec.iconname}></lightning-icon>

</span>

<span class="verticalAlign slds-p-left\_x-small">

<span class="slds-truncate">{rec.name}<br />{rec.email}</span>

</span>

</div>

</li>

</template>

</ul>

</div>

</div>

</div>

</div>

</template>

</lightning-layout-item>

<template if:true={displayCc}>

<lightning-layout-item size="3" class="slds-m-top\_x-small">

<label>Cc</label>

</lightning-layout-item>

<lightning-layout-item size="9" class="slds-m-top\_x-small">

<c-email-field-l-w-c onprogressvaluechange={hanldeProgressValueChange1}></c-email-field-l-w-c>

</lightning-layout-item>

</template>

<lightning-layout-item size="3" class="slds-m-top\_x-small">

<label>Bcc</label>

</lightning-layout-item>

<lightning-layout-item size="9" class="slds-m-top\_x-small">

<c-email-field-l-w-c onprogressvaluechange={hanldeProgressValueChange}></c-email-field-l-w-c>

</lightning-layout-item>

<lightning-layout-item size="3" class="slds-m-top\_x-small">

<label>Subject</label>

</lightning-layout-item>

<lightning-layout-item size="9" class="slds-m-top\_x-small">

<lightning-input value={subject} variant="label-hidden" onchange={changeSubject}

placeholder="Enter Subject..."></lightning-input>

</lightning-layout-item>

<lightning-layout-item size="12" class="slds-m-top\_x-small">

<lightning-input-rich-text value={mailBody} onchange={changeBody} class="slds-m-top\_small">

</lightning-input-rich-text>

</lightning-layout-item>

</lightning-layout>

<div>

<template for:each={addAttachmentPill} for:item="item">

<lightning-pill class="slds-m-top\_small slds-m-left\_small slds-size\_2-of-2" key={index} data-id={item.id}

label={item.Title} onremove={attRemove}>

<lightning-icon icon-name="doctype:attachment" alternative-text="Attachment">

</lightning-icon>

</lightning-pill>

</template>

</div>

<lightning-button class="slds-m-top\_x-small" icon-name="utility:attach" icon-position="left" onclick={openModel}>

</lightning-button>

<lightning-button variant="brand" class="slds-m-top\_x-large slds-m-left\_small" label="Send" title="Send"

onclick={onSend}></lightning-button>

<template if:true={isModalOpen}>

*<!-- Modal/Popup Box starts here-->*

<section role="dialog" tabindex="-1" aria-labelledby="modal-heading-01" aria-modal="true"

aria-describedby="modal-content-id-1" class="slds-modal slds-fade-in-open">

<div class="slds-modal\_\_container">

*<!-- Modal/Popup Box Header Starts here-->*

<header class="slds-modal\_\_header">

<lightning-button-icon icon-name="utility:close" onclick={closeModel} alternative-text="close"

variant="bare-inverse" class="slds-modal\_\_close"></lightning-button-icon>

<h2 id="modal-heading-01" class="slds-text-heading\_medium slds-hyphenate">Select Files</h2>

</header>

<div class="slds-modal\_\_content slds-p-around\_medium">

<lightning-layout multiple-rows="true">

<lightning-layout-item size="3">

<lightning-file-upload name="fileUploader" multiple="true" accept={filetype}

onuploadfinished={handleUploadFinished}></lightning-file-upload>

</lightning-layout-item>

<lightning-layout-item size="9">

<div>

<lightning-input type="search" placeholder="Search ...." value={searchInput}

onkeyup={searchContentDocs}></lightning-input>

</div>

</lightning-layout-item>

</lightning-layout>

<lightning-layout multiple-rows="true">

<lightning-layout-item size="3">

<lightning-vertical-navigation selected-item="Owned by Me">

<lightning-vertical-navigation-section label="">

<lightning-vertical-navigation-item label="Owned by Me" name="Owned by Me">

</lightning-vertical-navigation-item>

<lightning-vertical-navigation-item label="Shared by Me" name="Shared by Me">

</lightning-vertical-navigation-item>

<lightning-vertical-navigation-item label="Recent" name="Recent">

</lightning-vertical-navigation-item>

<lightning-vertical-navigation-item label="Following" name="Following">

</lightning-vertical-navigation-item>

<lightning-vertical-navigation-item label="Libraries" name="Libraries">

</lightning-vertical-navigation-item>

<lightning-vertical-navigation-item label="Recent Files" name="Recent Files">

</lightning-vertical-navigation-item>

</lightning-vertical-navigation-section>

</lightning-vertical-navigation>

</lightning-layout-item>

<lightning-layout-item size="9">

<div class="slds-scrollable\_y" style="height:19rem;width:30rem">

<br />

<div>

<template for:each={ContentDocItems} for:item="item">

<div class="hove slds-m-top\_x-small" data-id={item.id} key={index}>

<lightning-layout class="slds-border\_bottom">

<lightning-layout-item size="1">

<lightning-input type="checkbox"

class="slds-m-left\_small slds-m-top\_x-small" onchange={checkCB}

data-id={item.id} name="input2"></lightning-input>

</lightning-layout-item>

<lightning-layout-item size="1">

<img src={item.imageLink} style="height:2rem; width:2rem;" />

</lightning-layout-item>

<lightning-layout-item size="10" class="slds-m-left\_x-small ">

<b style="color:#1E90FF;">{item.Title}</b><br />

{item.ContentModifiedDate}\*{item.ContentSize}\*{item.FileType}

</lightning-layout-item>

</lightning-layout>

</div>

</template>

</div>

</div>

</lightning-layout-item>

</lightning-layout>

</div>

<footer class="slds-modal\_\_footer">

<lightning-button variant="neutral" label="Cancel" title="Cancel" onclick={closeModel}>

</lightning-button>

<lightning-button variant="brand" label="Save" title="Save" onclick={onSave}>

</lightning-button>

</footer>

</div>

</section>

<div class="slds-backdrop slds-backdrop\_open"></div>

</template>

</template>

**JavaScript**

import { LightningElement, track, API } from 'lwc';

import UserDetails from '@salesforce/apex/EmailTab.UserDetails';

import searchRecords from '@salesforce/apex/EmailTab.fetchRecords';

import sendMailMethod from '@salesforce/apex/EmailTab.sendMailMethod';

import fetchContentDocuments from '@salesforce/apex/EmailTab.fetchContentDocuments';

import searchContentDocuments from '@salesforce/apex/EmailTab.searchContentDocuments';

export default **class** EmailTabLWC **extends** LightningElement {

@API user = [];

@API value;

@API subject;

@API mailBody;

@API strText;

@API displayCc = false;

@API displayDp = false;

@API objectsRecord;

@API selectedRecord = [];

*//@API emailsList = [];*

@API showError = false;

@API ErrorMsg;

@API ErrorMsg2;

@API ccmails;

@API bccmails = [];

@API isModalOpen = false;

@API ContentDocItems = [];

@API addAttachmentPill = [];

@API selectedImages = [];

connectedCallback() {

UserDetails({

})

.then(result **=>** {

this.response = result;

**var** item = [];

for (**var** i = 0; i < this.response.length; i++) {

item = {

label: this.response[i].Name + '<' + this.response[i].Email + '>',

value: this.response[i].Email

}

this.user.push(item);

this.value = this.response[0].Email;

}

})

.catch(error **=>** {

console.log(error.message);

});

fetchContentDocuments({

})

.then(result **=>** {

this.response = result;

this.ContentDocItems.length = 0;

for (**var** i = 0; i < this.response.length; i++) {

**var** Cdate = this.response[i].ContentModifiedDate;

**var** item = {

"id": this.response[i].Id,

"imageLink": '/sfc/servlet.shepherd/version/download/' + this.response[i].Id,

"Title": this.response[i].Title,

"ContentModifiedDate": Cdate.slice(0, 10) + ' ',

"ContentSize": ' ' + (this.response[i].ContentSize / 1024).toFixed(2) + 'kb ',

"FileType": this.response[i].FileType,

"contentDocId": this.response[i].ContentDocumentId

}

this.ContentDocItems.push(item);

}

console.log(this.ContentDocItems);

})

.catch(error **=>** {

console.log(error.message);

});

}

searchRecords(event) {

this.strText = event.target.value;

searchRecords({

'searchString': this.strText

})

.then(result **=>** {

this.response = result;

if (this.response.length > 0) {

this.displayDp = true;

this.objectsRecord = this.response;

}

else {

this.displayDp = false;

}

})

.catch(error **=>** {

console.log(error.message);

});

}

onBlur() {

this.displayDp = false;

}

onCc() {

this.displayCc = true;

}

onCommit() {

try {

**var** text = this.strText;

**var** mailformat = /^([A-Za-z0-9\_\-\.])+\@([A-Za-z0-9\_\-\.])+\.([A-Za-z]{2,4})$/;

if (text.match(mailformat)) {

**var** item = {

"name": text,

"value": text.toString(),

"iconname": 'standard:email',

"email": text

};

**var** count = 1;

for (**var** i = 0; i < this.selectedRecord.length; i++) {

if (this.selectedRecord[i].email.toLowerCase() == item.email.toLowerCase()) {

count = 0;

break;

}

}

if (count == 1) {

this.selectedRecord.push(item);

}

this.strText = null;

this.displayDp = false;

}

else {

this.ErrorMsg = 'Review the errors on this page.';

this.ErrorMsg2 = 'Please enter valid Email address to commit!';

this.showError = true;

}

}

catch (err) {

console.log(err);

}

}

selectItem(event) {

**var** text = event.currentTarget.dataset.id;

**var** count = 1;

for (**var** i = 0; i < this.selectedRecord.length; i++) {

if (this.selectedRecord[i].email.toLowerCase() == text.toLowerCase()) {

count = 0;

break;

}

}

if (count == 1) {

for (**var** i = 0; i < this.objectsRecord.length; i++) {

if (this.objectsRecord[i].email.toLowerCase() == text.toLowerCase()) {

this.selectedRecord.push(this.objectsRecord[i]);

break;

}

}

}

this.strText = null;

this.displayDp = false;

}

handleItemRemove(event) {

try {

**var** text = event.currentTarget.dataset.id;

for (**var** i = 0; i < this.selectedRecord.length; i++) {

if (this.selectedRecord[i].email == text) {

this.selectedRecord.splice(i, 1);

break;

}

}

}

catch (err) {

console.log(err);

}

}

hanldeProgressValueChange(event) {

this.bccmails = event.detail;

}

hanldeProgressValueChange1(event) {

this.ccmails = event.detail;

}

changeSubject(event) {

this.subject = event.target.value;

}

changeBody(event) {

this.mailBody = event.target.value;

}

openModel() {

this.isModalOpen = true;

this.connectedCallback();

}

closeModel() {

this.isModalOpen = false;

this.selectedImages.length = 0;

}

checkCB(event) {

**var** text = event.currentTarget.dataset.id;

**var** count = 0;

for (**var** i = 0; i < this.selectedImages.length; i++) {

if (this.selectedImages[i] == text) {

this.selectedImages.splice(i, 1);

count = 1;

break;

}

}

if (count == 0)

this.selectedImages.push(text);

}

searchContentDocs(event) {

**var** text = event.target.value;

searchContentDocuments({

"inputStr": text

})

.then(result **=>** {

this.response = result;

console.log(this.response);

this.ContentDocItems.length = 0;

**var** itemList = [];

for (**var** i = 0; i < this.response.length; i++) {

**var** Cdate = this.response[i].ContentModifiedDate;

**var** item = {

"id": this.response[i].Id,

"imageLink": '/sfc/servlet.shepherd/version/download/'+ this.response[i].Id,

"Title": this.response[i].Title,

"ContentModifiedDate": Cdate.slice(0, 10) + ' ',

"ContentSize": ' ' + (this.response[i].ContentSize / 1024).toFixed(2) + 'kb ',

"FileType": this.response[i].FileType,

"contentDocId": this.response[i].ContentDocumentId

}

itemList.push(item);

}

this.ContentDocItems = itemList;

console.log(this.ContentDocItems);

})

.catch(error **=>** {

console.log(error.message);

});

}

onSave() {

try {

for (**var** i = 0; i < this.selectedImages.length; i++) {

**var** count = 1;

for (**var** j = 0; j < this.addAttachmentPill.length; j++) {

if (this.addAttachmentPill[j].id == this.selectedImages[i]) {

count = 0;

break;

}

}

if (count == 1) {

for (**var** k = 0; k < this.ContentDocItems.length; k++) {

if (this.ContentDocItems[k].id == this.selectedImages[i]) {

this.addAttachmentPill.push(this.ContentDocItems[k]);

break;

}

}

}

}

this.isModalOpen = false;

}

catch (err) {

console.log(err);

}

}

attRemove(event) {

**var** text = event.currentTarget.dataset.id;

for (**var** i = 0; i < this.addAttachmentPill.length; i++) {

if (text == this.addAttachmentPill[i].id) {

this.addAttachmentPill.splice(i, 1);

break;

}

}

}

onSend() {

try {

**var** toMails = [];

**var** ccmailList = [];

**var** bccmailList = [];

**var** attList = [];

if (this.selectedRecord != null)

for (**var** i = 0; i < this.selectedRecord.length; i++)

toMails.push(this.selectedRecord[i].email);

if (this.ccmails != null)

for (**var** i = 0; i < this.ccmails.length; i++)

ccmailList.push(this.ccmails[i].email);

if (this.bccmails != null)

for (**var** i = 0; i < this.bccmails.length; i++)

bccmailList.push(this.bccmails[i].email);

if (this.addAttachmentPill != null)

for (**var** i = 0; i < this.addAttachmentPill.length; i++)

attList.push(this.addAttachmentPill[i].contentDocId);

sendMailMethod({

'mToMail': toMails,

'mCcMail': ccmailList,

'mBccMail': bccmailList,

'mSubject': this.subject,

'mbody': this.mailBody,

'contentDocId': attList

})

.then(result **=>** {

this.response = result;

alert(this.response);

})

.catch(error **=>** {

console.log(error.message);

});

}

catch (err) {

console.log(err);

}

}

handleUploadFinished(event) {

try {

**const** uploadedFiles = event.detail.files;

for (**var** i = 0; i < uploadedFiles.length; i++) {

**var** att = {

"id": uploadedFiles[i].ContentVersionId,

"imageLink": '/sfc/servlet.shepherd/version/download/'+uploadedFiles[i].ContentVersionId,

"Title": uploadedFiles[i].name,

"contentDocId": uploadedFiles[i].documentId

};

this.addAttachmentPill.push(att);

}

} catch (err) {

console.log(err);

}

}

}

**XML**

<?xml version="1.0" encoding="UTF-8"?>

<LightningComponentBundle xmlns="http://soap.sforce.com/2006/04/metadata">

<APIVersion>51.0</APIVersion>

<isExposed>true</isExposed>

<targets>

<target>lightning\_\_AppPage</target>

<target>lightning\_\_RecordPage</target>

<target>lightning\_\_HomePage</target>

</targets>

</LightningComponentBundle>

**CSS**

.slds-input {

border: 0px !important;

margin: 0px !important;

}

.test input:focus{

box-shadow:none;

}

.slds-modal\_\_container {

max-width: 80rem !important;

width: 50% !important;

}

.slds-pill {

max-width: 150px !important;

}

**Apex Controller**

**public** class EmailTab {

**@auraEnabled**

**public** **static** **List**<**User**> UserDetails(){

try{

String userId = UserInfo.getUserName();

**User** currentUser = new **User**();

currentUser = [SELECT Name,Email FROM **User** WHERE UserName =: userId LIMIT 1];

**List**<**User**> userList = new **List**<**User**>();

userList.add(currentUser);

return userList;

}

catch(Exception e){

System.Debug('Error is :::'+e.getMessage()+' at line no. :::'+e.getLineNumber());

return null;

}

}

**public** class RecordsData{

**@AuraEnabled** public String name;

**@AuraEnabled** public String recordId;

**@AuraEnabled** public String email;

**@AuraEnabled** public String ObjType;

**@AuraEnabled** public String iconname;

**public** RecordsData(String name, String email, String recordId, String ObjType,String iconname) {

this.name = name;

this.email = email;

this.recordId = recordId;

this.ObjType = ObjType;

this.iconname = iconname;

}

}

**@AuraEnabled**

**public** **static** **List**<**ContentVersion**> fetchContentDocuments(){

try{

**List**<**ContentVersion**> cDList = new **List**<**ContentVersion**>();

cdList = [SELECT Title,FileType,ContentSize,ContentModifiedDate,ContentDocumentId,Id FROM **ContentVersion** ORDER BY Title ASC LIMIT 100];

return cdList;

}

catch(Exception e){

System.Debug('Error is :::'+e.getMessage()+' at line no. :::'+e.getLineNumber());

return null;

}

}

**@AuraEnabled**

**public** **static** **List**<**ContentVersion**> searchContentDocuments(String inputStr){

try{

**List**<**ContentVersion**> cDList = new **List**<**ContentVersion**>();

cdList = Database.query('SELECT Title,FileType,ContentSize,ContentModifiedDate,ContentDocumentId,Id FROM ContentVersion WHERE Title LIKE \''+inputStr+'%\' LIMIT 100');

return cdList;

}

catch(Exception e){

System.Debug('Error is :::'+e.getMessage()+' at line no. :::'+e.getLineNumber());

return null;

}

}

**@AuraEnabled**

**public** **static** **List**<**RecordsData**> fetchRecords(String searchString) {

try{

**List**<**RecordsData**> recordsDataList = new **List**<**RecordsData**>();

**List**<**Contact**> conList = new **List**<**Contact**>();

**List**<**Lead**> leadList = new **List**<**Lead**>();

**List**<**User**> userList = new **List**<**User**>();

conList = Database.query('SELECT Email, Name FROM Contact WHERE Email LIKE \'%'+searchString+'%\' LIMIT 5');

leadList = Database.query('SELECT Email, Name FROM Lead WHERE Email LIKE \'%'+searchString+'%\' LIMIT 5');

userList = Database.query('SELECT Email, Name FROM User WHERE Email LIKE \'%'+searchString+'%\' LIMIT 5');

if(conList != NULL && conList.size() > 0){

for(**Contact** obj : conList)

recordsDataList.add( new **RecordsData**(obj.Name,obj.Email,obj.Id,'contact','standard:contact'));

}

if(leadList != NULL && leadList.size() > 0){

for(**Lead** obj : leadList)

recordsDataList.add( new **RecordsData**(obj.Name,obj.Email,obj.Id,'lead','standard:lead'));

}

if(userList != NULL && userList.size() > 0){

for(**User** obj : userList)

recordsDataList.add( new **RecordsData**(obj.Name,obj.Email,obj.Id,'user','standard:user'));

}

system.debug(recordsDataList);

return recordsDataList;

}

catch(**exception** e){

System.Debug('Error is :::'+e.getMessage()+' at line no. :::'+e.getLineNumber());

return null;

}

}

**@auraEnabled**

**public** **static** **string** sendMailMethod(String recordId,**List**<String> mToMail,**List**<String> mCcMail, **List**<String> mBccMail ,String mSubject,String mbody,**List**<String> contentDocId){

try{

system.debug(mToMail+' '+mCcMail+' '+mBccMail+' '+mSubject+' '+mbody+' '+contentDocId);

System.debug(recordId);

PageReference brochure;

brochure = Page.createPDF;

brochure.getParameters().put('emailbody', mbody);

*//brochure.getParameters().put('emailbody2', part2);*

Blob pageContent;

pageContent = brochure.getContent();

String fileName = 'email.pdf';

**ContentVersion** content = new **ContentVersion**();

if (Schema.sObjectType.ContentVersion.fields.title.isCreateable()) {

content.title = fileName;

}

if (Schema.sObjectType.ContentVersion.fields.origin.isCreateable()) {

content.origin = 'C';

}

if (Schema.sObjectType.ContentVersion.fields.versionData.isCreateable()) {

content.versionData = pageContent;

}

if (Schema.sObjectType.ContentVersion.fields.PathOnClient.isCreateable()) {

content.PathOnClient = fileName;

}

if (Schema.sObjectType.ContentVersion.fields.firstPublishLocationId.isCreateable()) {

*//content.firstPublishLocationId = DataWrapperrObj.BuildingList[0].Id;*

}

if (Schema.sObjectType.ContentVersion.isCreateable()) {

insert content;

}

**List**<**ContentVersion**> versionList = new **List**<**ContentVersion**>();

if (Schema.sObjectType.ContentVersion.isAccessible()) {

versionList = [SELECT contentdocumentId,Id FROM **ContentVersion** Where id =: String.escapeSingleQuotes(

content.Id) LIMIT 1];

}

if(mToMail.size() > 0 || mCcMail.size() > 0 || mBccMail.size() > 0){

**List**<String> contIds = new **List**<String>();

contIds.add(content.Id);

for(String s : contentDocId ){

**ContentVersion** contId =[SELECT Id FROM **ContentVersion** WHERE ContentDocumentId =: s LIMIT 1];

contIds.add(contId.Id);

}

**List**<**Messaging**.**SingleEmailMessage**> mails = new **List**<**Messaging**.**SingleEmailMessage**>();

**Messaging**.**SingleEmailMessage** mail = new **Messaging**.**SingleEmailMessage**();

**List**<String> sendTo = new **List**<String>();

for(String s : mToMail)

sendTo.add(s);

mail.setCcAddresses(mCcMail);

mail.setBccAddresses(mBccMail);

mail.setToAddresses(sendTo);

mail.setSubject(mSubject);

mail.setHtmlBody(mbody);

mail.setEntityAttachments(contIds);

mails.add(mail);

Messaging.sendEmail(mails);

}

return versionList[0].Id;

}catch(Exception ex){

System.debug('Exception :::'+ex.getMessage() + 'Line Number:::'+ex.getLineNumber());

return null;

}

}

}

**3.3.3 SMS Sender**

**HTML**

<template>

<div>

<lightning-card title="SMS Sender" icon-name="standard:sms"></lightning-card>

<lightning-layout multiple-rows="true">

<lightning-layout-item class="slds-m-horizontal\_xx-small slds-m-vertical\_x-small">

<lightning-button variant={phone.variant} label="Phone" icon-name={phone.icon} title="Phone"

onclick={selectPhone}></lightning-button>

</lightning-layout-item>

<lightning-layout-item class="slds-m-horizontal\_xx-small slds-m-vertical\_x-small">

<lightning-button variant={home.variant} label="Home Phone" icon-name={home.icon} title="Home Phone"

onclick={selectHome}></lightning-button>

</lightning-layout-item>

<lightning-layout-item class="slds-m-horizontal\_xx-small slds-m-vertical\_x-small">

<lightning-button variant={office.variant} label="Office Phone" icon-name={office.icon}

title="Office Phone" onclick={selectOffice}></lightning-button>

</lightning-layout-item>

<lightning-layout-item size="12">

<lightning-tabset>

<lightning-tab label="All" value="all" onactive={changeTab} class='slds-p-vertical\_none'></lightning-tab>

<lightning-tab label="Phone" value="phone" onactive={changeTab} class='slds-p-vertical\_none'></lightning-tab>

<lightning-tab label="Home Phone" value="home" onactive={changeTab} class='slds-p-vertical\_none'></lightning-tab>

<lightning-tab label="Office Phone" value="office" onactive={changeTab} class='slds-p-vertical\_none'></lightning-tab>

</lightning-tabset>

<div id="scroll" class="slds-scrollable\_y" style="height:10rem;">

<template if:true={isMsgListEmpty}>

<p class="slds-align\_absolute-center" style="font-size:medium;">

No previous chat history found!

</p>

</template>

<template if:false={isMsgListEmpty}>

<section role="log" class="slds-chat">

<ul class="slds-chat-list">

<template for:each={messageList} for:item="msg">

<template if:true={msg.booleanType} key={index}>

<li class="slds-chat-listitem slds-chat-listitem\_inbound" key={index}>

<div class="slds-chat-message">

<span aria-hidden="true"

class="slds-avatar slds-avatar\_circle slds-chat-avatar slds-avatar\_profile-image-large"></span>

<div class="slds-chat-message\_\_body">

<div

class="slds-chat-message\_\_text slds-chat-message\_\_text\_inbound">

<span onclick={showDateTime}>{msg.Body\_\_c}</span>

</div>

<template if:true={showTimeDate}>

<div class="slds-chat-message\_\_meta">

{msg.Account\_\_r.Name} • {msg.date} • {msg.time}

</div>

</template>

</div>

</div>

</li>

</template>

<template if:false={msg.booleanType}>

<li class="slds-chat-listitem slds-chat-listitem\_outbound" key={index}>

<div class="slds-chat-message">

<div class="slds-chat-message\_\_body">

<div

class="slds-chat-message\_\_text slds-chat-message\_\_text\_outbound">

<span onclick={showDateTime}>{msg.Body\_\_c}</span>

</div>

<template if:true={showTimeDate}>

<div class="slds-chat-message\_\_meta">

You • {msg.date} • {msg.time}

</div>

</template>

</div>

</div>

</li>

</template>

</template>

</ul>

</section>

</template>

</div>

</lightning-layout-item>

<lightning-layout-item size="12" class="slds-m-horizontal\_xx-small slds-m-vertical\_x-small">

<lightning-textarea name="input1" label="Message" value={messageBody} required onchange={changeMessage}

message-when-value-missing="This field is required."></lightning-textarea>

</lightning-layout-item>

<lightning-layout-item size="12" class="slds-m-horizontal\_xx-small slds-m-vertical\_x-small">

<lightning-button label="Send" variant="brand" class="slds-button\_stretch slds-size\_2-of-2" onclick={onSend}></lightning-button>

</lightning-layout-item>

</lightning-layout>

</div>

</template>

**JavaScript**

import { LightningElement, track, API } from 'lwc';

import { ShowToastEvent } from 'lightning/platformShowToastEvent';

import fetchNumbers from '@salesforce/apex/SMSSender.fetchNumbers';

import sendMessage from '@salesforce/apex/SMSSender.sendMessage';

import checkLookup from '@salesforce/apex/SMSSender.checkLookup';

import fetchMessageRecords from '@salesforce/apex/SMSSender.fetchMessageRecords';

export default **class** FirstLWC **extends** LightningElement {

@API recordId;

@track numberList;

@track phone = { variant: 'neutral', icon: 'utility:add' };

@track home = { variant: 'neutral', icon: 'utility:add' };

@track office = { variant: 'neutral', icon: 'utility:add' };

@track toList = { phone: '', homePhone: '', officePhone: '' };

@track messageBody;

@track tab = 'all';

@track messageList;

@track isMsgListEmpty = false;

@track showTimeDate = false;

connectedCallback() {

fetchNumbers({

recId: this.recordId

})

.then(result **=>** {

console.log(result);

this.response = result;

this.numberList = this.response;

console.log(this.numberList);

})

.catch(error **=>** {

console.log(error.message);

});

this.fetchMessageRecordsMethod();

}

changeTab(event) {

**var** tabName = event.target.value;

console.log(tabName);

switch (tabName) {

case 'phone':

*//this.messageList = null;*

this.tab = this.numberList.Phone\_\_c;

break;

case 'home':

*//this.messageList = null;*

this.tab = this.numberList.Home\_Phone\_\_c;

break;

case 'office':

*//this.messageList = null;*

this.tab = this.numberList.Office\_Phone\_\_c;

break;

case 'all':

this.tab = 'all';

break;

}

this.fetchMessageRecordsMethod();

}

fetchMessageRecordsMethod() {

fetchMessageRecords({

RecordId: this.recordId,

tab: this.tab

})

.then(result **=>** {

this.response = result;

if (this.response == null)

this.isMsgListEmpty = true;

else

for (**var** i = 0; i < this.response.length; i++) {

if (this.response[i].Type\_\_c == 'Inbound')

this.response[i].booleanType = true;

else if (this.response[i].Type\_\_c == 'Outbound')

this.response[i].booleanType = false;

**var** dateTime = this.response[i].CreatedDate.split('T');

**var** msgTime = dateTime[1].substr(0, dateTime[1].length - 5);

this.response[i].date = dateTime[0];

this.response[i].time = msgTime;

this.isMsgListEmpty = false;

}

this.messageList = this.response;

console.log(JSON.stringify(this.messageList[0]));

})

.catch(error **=>** {

console.log(error.message);

})

}

selectPhone() {

console.log('---phoneButton---');

if (this.phone.variant == 'neutral') {

if (this.numberList.Phone) {

checkLookup({

phone: this.numberList.Phone

})

.then(result **=>** {

this.response = result;

if (this.response == 'mobile') {

this.phone.variant = 'brand';

this.phone.icon = 'utility:check';

this.toList.phone = this.numberList.Phone;

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Phone!",

message: 'Number exits in Phone field is not a Mobile Number!',

});

this.dispatchEvent(event);

}

})

.catch(error **=>** {

console.log(error.message);

})

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Phone!",

message: 'No Number exits in Phone field!',

});

this.dispatchEvent(event);

}

}

else {

this.phone.variant = 'neutral';

this.phone.icon = 'utility:add';

this.toList.phone = '';

}

}

selectHome() {

console.log('---homeButton---');

if (this.home.variant == 'neutral') {

if (this.numberList.Home\_Phone\_\_c) {

checkLookup({

phone: this.numberList.Home\_Phone\_\_c

})

.then(result **=>** {

this.response = result;

if (this.response == 'mobile') {

this.home.variant = 'brand';

this.home.icon = 'utility:check';

this.toList.homePhone = this.numberList.Home\_Phone\_\_c;

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Home Phone!",

message: 'Number exits in Home Phone field is not a Mobile Number!',

});

this.dispatchEvent(event);

}

})

.catch(error **=>** {

console.log(error.message);

})

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Home Phone!",

message: 'No Number exits in Home Phone field!',

});

this.dispatchEvent(event);

}

}

else {

this.home.variant = 'neutral';

this.home.icon = 'utility:add';

this.toList.homePhone = '';

}

}

selectOffice() {

console.log('---officeButton---');

if (this.office.variant == 'neutral') {

if (this.numberList.Office\_Phone\_\_c) {

checkLookup({

phone: this.numberList.Office\_Phone\_\_c

})

.then(result **=>** {

this.response = result;

if (this.response == 'mobile') {

this.office.variant = 'brand';

this.office.icon = 'utility:check';

this.toList.officePhone = this.numberList.Office\_Phone\_\_c;

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Office Phone!",

message: 'Number exits in Office Phone field is not a Mobile Number!',

});

this.dispatchEvent(event);

}

})

.catch(error **=>** {

console.log(error.message);

})

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Can't add Office Phone!",

message: 'No Number exits in Office Phone field!',

});

this.dispatchEvent(event);

}

}

else {

this.office.variant = 'neutral';

this.office.icon = 'utility:add';

this.toList.officePhone = '';

}

}

changeMessage(event) {

this.messageBody = event.target.value;

}

onSend() {

console.log('---onSend---');

**var** toList = this.toList;

**var** x = this.messageBody;

if ((toList.phone || toList.homePhone || toList.officePhone) && x) {

sendMessage({

receiver: toList,

message: x,

AccountId: this.recordId

})

.then(result **=>** {

this.response = result;

if (this.response == 'Success') {

**const** event = new ShowToastEvent({

variant: 'success',

title: "Successfull",

message: 'SMS sent successfully!',

});

this.dispatchEvent(event);

this.fetchMessageRecordsMethod();

this.messageBody = '';

this.numberList.phone = '';

this.numberList.homePhone = '';

this.numberList.officePhone = '';

this.phone = { variant: 'neutral', icon: 'utility:add' };

this.home = { variant: 'neutral', icon: 'utility:add' };

this.office = { variant: 'neutral', icon: 'utility:add' };

}

else if (this.response == 'UnSuccess') {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Error!",

message: 'No. is not verified in Twilio or any other error found!',

});

this.dispatchEvent(event);

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Error!",

message: 'No response from apex received!',

});

this.dispatchEvent(event);

}

})

.catch(error **=>** {

console.log(error.message);

})

}

else {

**const** event = new ShowToastEvent({

variant: 'error',

title: "Empty Fields founds!",

message: 'No Phone or No message body found! ',

});

this.dispatchEvent(event);

}

}

showDateTime() {

if (this.showTimeDate == false)

this.showTimeDate = true;

else

this.showTimeDate = false;

}

}

**XML**

<?xml version="1.0" encoding="UTF-8"?>

<LightningComponentBundle xmlns="http://soap.sforce.com/2006/04/metadata">

<APIVersion>51.0</APIVersion>

<isExposed>true</isExposed>

<targets>

<target>lightning\_\_AppPage</target>

<target>lightning\_\_RecordPage</target>

<target>lightning\_\_HomePage</target>

</targets>

</LightningComponentBundle>

**Apex Controller**

**public** class SMSSender {

**@AuraEnabled**

**public** **static** **Account** fetchNumbers(**Id** recId) {

try {

**Account** accObj = new **Account**();

accObj = [SELECT Name, Phone, Home\_Phone\_\_c, Office\_Phone\_\_c FROM **Account** WHERE Id =: recId LIMIT 1];

return accObj;

} catch (Exception e) {

System.debug('Error is ::: ' + e.getMessage() + ' at line number ::: ' + e.getLineNumber());

return Null;

}

}

**@AuraEnabled**

**public** **static** String sendMessage(**Map**<String, String> receiver, String message, String AccountId) {

system.debug(receiver + ' ' + message);

try {

**List**<String> numberList = receiver.values();

**List**<**Messages\_\_c**> msgList = new **List**<**Messages\_\_c**>();

for (String s : numberList) {

if (s.length() > 0) {

String phNumber = s;

String accountSid = 'ACfd34dc0af59f863f60f41f7c93310da4';

String token = '31ea55575ad2a09b81c0482bd4877c05';

String fromPhNumber = '+13613011115';

String smsBody = message;

**HttpRequest** req = new **HttpRequest**();

req.setEndpoint('https://API.twilio.com/2010-04-01/Accounts/' + accountSid + '/SMS/Messages.json');

req.setMethod('POST');

String VERSION = '3.2.0';

req.setHeader('X-Twilio-Client', 'salesforce-' + VERSION);

req.setHeader('User-Agent', 'twilio-salesforce/' + VERSION);

req.setHeader('Accept', 'application/json');

req.setHeader('Accept-Charset', 'utf-8');

req.setHeader('Authorization',

'Basic ' + EncodingUtil.base64Encode(Blob.valueOf(accountSid + ':' + token)));

req.setBody('To=' + EncodingUtil.urlEncode(phNumber, 'UTF-8') + '&From=' +

EncodingUtil.urlEncode(fromPhNumber, 'UTF-8') + '&Body=' + smsBody);

**Http** http = new **Http**();

**HTTPResponse** res = http.send(req);

System.debug(res.getBody());

if (res.getStatusCode() == 201) {

System.Debug(s+'::: Message sending Successful');

**Messages\_\_c** msgObj = new **Messages\_\_c**();

msgObj.Account\_\_c = AccountId;

msgObj.Type\_\_c = 'Outbound';

msgObj.Mobile\_\_c = s;

msgObj.Body\_\_c = message;

msgList.add(msgObj);

} else {

System.Debug(s +'::: Message sending Unsuccessful');

}

}

}

insert msgList;

return 'Success';

} catch (Exception e) {

System.debug('Error is ::: ' + e.getMessage() + ' at line number ::: ' + e.getLineNumber());

return Null;

}

}

**@AuraEnabled**

**public** **static** String checkLookup(String phone) {

try {

system.debug(phone);

String type = 'carrier';

**Http** http = new **Http**();

**HttpRequest** request = new **HttpRequest**();

String accountSid = 'ACfd34dc0af59f863f60f41f7c93310da4';

String token = '31ea55575ad2a09b81c0482bd4877c05';

request.setHeader('Authorization',

'Basic ' + EncodingUtil.base64Encode(Blob.valueOf(accountSid + ':' + token)));

request.setEndpoint('https://lookups.twilio.com/v1/PhoneNumbers/' + phone + '?Type=' + type);

request.setMethod('GET');

**HttpResponse** response = http.send(request);

if (response.getStatusCode() == 200) {

**Map**<String, Object> results = (**Map**<String, Object>) JSON.deserializeUntyped(response.getBody());

**Map**<String, Object> carierDetails = (**Map**<String, Object>) results.get('carrier');

String check = (String)carierDetails.get('type');

system.debug(check);

return check;

} else {

system.debug(response);

return 'error';

}

} catch (Exception e) {

System.debug('Error is ::: ' + e.getMessage() + ' at line number ::: ' + e.getLineNumber());

return Null;

}

}

**@AuraEnabled**

**public** **static** **List**<**Messages\_\_c**> fetchMessageRecords(String RecordId,String tab){

 try{

*//TwilioReceiveSMS class is used to receive inbound messages...*

 system.debug(tab);

**List**<**Messages\_\_c**> msgList = new **List**<**Messages\_\_c**>();

 if(tab == 'all')

msgList = [SELECT Body\_\_c,Mobile\_\_c,Type\_\_c,CreatedDate,Account\_\_r.Name FROM **Messages\_\_c** WHERE Account\_\_c=:RecordId ORDER BY CreatedDate DESC LIMIT 50];

 else if(tab != Null)

 msgList = [SELECT Body\_\_c,Mobile\_\_c,Type\_\_c,CreatedDate,Account\_\_r.Name FROM **Messages\_\_c** WHERE Account\_\_c=:RecordId AND Mobile\_\_c =: tab ORDER BY CreatedDate DESC LIMIT 50];

 else

msgList = null;

return msgList;

 }

 catch(Exception e){

 System.debug('Error is ::: ' + e.getMessage() + ' at line number ::: ' + e.getLineNumber());

 return Null;

 }

}

}

**Webservice**

**@RestResource**(urlMapping = '/smsHandler/\*')

**global** class TwilioReceiveSMS {

**@HttpGet**

**global** **static** void getSMS() {

try {

*// Store the request*

**RestRequest** req = RestContext.request;

*// Store the HTTP parameters from the request in a Map*

**Map**<String, String> sms = req.params ;

String fromPhNumber ;

String smsBody ;

*// get the phone number from the response*

if (sms.containsKey('From')) {

fromPhNumber = sms.get('From') ;

}

*// get the body of sms from the response*

if (sms.containsKey('Body')) {

smsBody = sms.get('Body') ;

}

System.Debug('This is you msg content you received :' + smsBody + ' ::: ' + fromPhNumber);

RestContext.response.statusCode = 200;

RestContext.response.addHeader('Content-Type', 'text/plain');

RestContext.response.responseBody =

Blob.valueOf('Thanks, We have received your SMS and will get back to you soon') ;

String plus = String.valueOf('+');

String no = fromPhNumber.remove(' ');

String search = plus+no;

**Account** accObj = [SELECT Id,Name FROM **Account** WHERE Phone=: search OR Home\_Phone\_\_c =:search

OR Office\_Phone\_\_c =: search LIMIT 1];

system.debug(accObj);

**Messages\_\_c** msgObj = new **Messages\_\_c**();

msgObj.Account\_\_c = accObj.Id;

msgObj.Type\_\_c = 'Inbound';

msgObj.Mobile\_\_c = search;

msgObj.Body\_\_c = smsBody;

insert msgObj;

system.debug(msgObj.Id);

**Set**<String> idSet = new **Set**<String>();

idSet.add('0055g000000sbtCAAQ');

**CustomNotificationType** notificationType = [SELECT Id, DeveloperName FROM **CustomNotificationType** WHERE DeveloperName='Custom\_Notification'];

**Messaging**.**CustomNotification** notification = new **Messaging**.**CustomNotification**();

 notification.setTitle('New Message received!');

 notification.setBody('New message received for '+accObj.Name);

 notification.setNotificationTypeId(notificationType.Id);

 notification.setTargetId(accObj.Id);

 notification.send(idSet);

system.debug(notificationType);

}

catch(Exception e){

System.debug('Error is ::: ' + e.getMessage() + ' at line number ::: ' + e.getLineNumber());

}

}

}

**WebHook**

**public** class Webhook implements HttpCalloutMock {

**public** **static** **HttpRequest** request;

**public** **static** **HttpResponse** response;

**public** **HTTPResponse** respond(**HTTPRequest** req) {

request = req;

response = new **HttpResponse**();

response.setStatusCode(200);

return response;

}

**public** **static** String jsonContent(**List**<Object> triggerNew, **List**<Object> triggerOld) {

String newObjects = '[]';

if (triggerNew != null) {

newObjects = JSON.serialize(triggerNew);

}

String oldObjects = '[]';

if (triggerOld != null) {

oldObjects = JSON.serialize(triggerOld);

}

String userId = JSON.serialize(UserInfo.getUserId());

String content = '{"new": ' + newObjects + ', "old": ' + oldObjects + ', "userId": ' + userId + '}';

return content;

}

**@future**(callout=true)

**public** **static** void callout(String url, String content) {

if (Test.isRunningTest()) {

Test.setMock(HttpCalloutMock.class, new **Webhook**());

}

**Http** h = new **Http**();

**HttpRequest** req = new **HttpRequest**();

req.setEndpoint(url);

req.setMethod('POST');

req.setHeader('Content-Type', 'application/json');

req.setBody(content);

h.send(req);

}

}

Trigger WebHook

trigger TwilioWebhookTrigger on **Account** (before insert) {

String url = 'https://salesforce-webhook-creator.herokuapp.com/app';

String content = Webhook.jsonContent(Trigger.new, Trigger.old);

Webhook.callout(url, content);

}

**Chapter – 4**

**Testing**

The Force.com platform requires that at least 75% of the Apex Code in an org be executed via unit tests in order to deploy the code to production. You shouldn’t consider 75% code coverage to be an end ­goal though. Instead, you should strive to increase the state coverage of your unit tests. Code has many more possible states than it has lines of code. For example, the following method has 4,294,967,296 different states: System testing of software or hardware is testing conducted on a complete, integrated system to evaluate the system's compliance with its specified requirements. System testing falls within the scope of black box testing, and as such, should require no knowledge of the inner design of the code or logic.

**4.1 TYPES OF TESTING**

**BLACK BOX TESTING:**

The technique of testing without having any knowledge of the interior workings of the application is called black ­box testing. The tester is oblivious to the system architecture and does not have access to the source code. Typically, while performing a black­ box test, a tester will interact with the system's user interface by providing inputs and examining outputs without knowing how and where the inputs are worked upon.

**WHITE BOX TESTING:**

White­box testing is the detailed investigation of internal logic and structure of the code. White­box testing is also called glass testing or open­ box testing. In order to perform white ­box testing on an application, a tester needs to know the internal workings of the code.

**GREY BOX TESTING**:

Grey ­box testing is a technique to test the application with having a limited knowledge of the internal workings of an application. In software testing, the phrase the more you know, the better carries a lot of weight while testing an application.

**UNIT TESTING:**

Unit Testing contains the testing of each unit of Recruitment Application. We have tested each interface by input values and check whether it is working properly working or not we also tested database connectivity. We have entered value in interface and check that the values are properly goes to corresponding tuples or not.

**INTEGRATION TESTING:**

Integration testing is defined as the testing of combined parts of an application to determine if they function correctly. Integration testing can be done in two ways: Bottom­ up integration testing and Top ­down integration testing.

**SYSTEM TESTING**:

System testing tests the system as a whole. Once all the components are integrated, the application as a whole is tested rigorously to see that it meets the specified Quality Standards. This type of testing is performed by a specialized testing team

**AUTOMATION T:**

Automation Testing or Test Automation is a software testing technique that performs using special automated testing software tools to execute a test case suite. On the contrary, Manual Testing is performed by a human sitting in front of a computer carefully executing the test steps.[15]

CHAPTER 5

CONCLUSION

**5.1 CONCLUSION**

The main agenda of this project was to meet client needs with in the given period of time. In this project, I have worked on different parts of Salesforce including Lightning Components, VisualForce Pages, Lightning Web Components, Apex classes, triggers etc. Through all these tasks I have learned a lot of things about salesforce and its implementation and gained knowledge and skills. Integration with a third party app i.e. Twilio was the most interesting part for me as it was totally new thing for me and was working first time on integration and Webservices. In this whole process I have used

* Apex Language
* Java Script
* HTML
* XML
* Twilio (For integration)
* VisualForce Page
* Triggers
* Webservices

**Chapter – 6**

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